

# How to do business with Transamerica Family Markets

## **Website:**

- Once your agent code is activated, you may access Transamerica's website by going to [www.agentnetinfo.com](http://www.agentnetinfo.com). From this website you can check the status of any pending applications, obtain blank applications, forms, etc...

## **Submitting New Business:**

- New applications can be sent to Holly at 1-800-448-9356 or [holly@ogletreefinancial.com](mailto:holly@ogletreefinancial.com). If you prefer to send them directly to Transamerica use 1-800-535-1325 or [newbusinesscallcenter@aegonusa.com](mailto:newbusinesscallcenter@aegonusa.com)

## **Checking Case Status:**

- TAKE CARE OF YOUR BUSINESS! Case status can be check under "Pending Reports" on Transamerica's website. Requirements may be sent to Holly at 1-800-448-9356 or [holly@ogletreefinancial.com](mailto:holly@ogletreefinancial.com). If you prefer to send them directly to Transamerica use 1-800-535-1325 or [newbusinesscallcenter@aegonusa.com](mailto:newbusinesscallcenter@aegonusa.com). Be sure to note the policy number and client name.
- You may call the Transamerica at 1-877-454-4768 or Holly with Ogletree Financial Services 1-800-466-8186 Ext. 3 with any questions.

## **Where to submit monies to Transamerica:**

- If an agent takes a check with the application, mail the check directly to Transamerica  
4333 Edgewood Road, NE  
Cedar Rapids, IA 52499  
Attn: Policy Issue/Underwriting

Remember to note the client's social security number on the memo line of the check and include a copy of the TIA.

## **Commissions:**

- For all questions regarding commissions, please contact Transamerica directly at 1-877-454-4768

*Should you have further questions call  
Holly with Ogletree Financial Services  
1-800-466-8186 Ext. 3*